

Notice of Nondiscrimination and Accessibility (updated 10/30/2024)

Discrimination is against the law. Andwell Health Partners complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex (consistent with the scope of sex discrimination described at 45 CFR § 92.101(a)(2)). Andwell Health Partners does not exclude people or treat them less favorably because of race, color, national origin, age, disability, or sex.

Andwell Health Partners:

- Provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats).
- Provides free language assistance services to people whose primary language is not English, which may include:
 - Qualified interpreters
 - Information written in other languages.

If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services, Andwell Section 1557 Coordinator at 207-777-7740 x1397 or by emailing Sec1557Coordinator@andwell.org.

If you believe that Andwell Health Partners has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Andwell Health Partners

Section 1557 Coordinator

15 Strawberry Avenue

Lewiston, ME 04240

Phone: (800) 482-7412; Fax: (207) 795-9392; Email: Sec1557Coordinator@andwell.org

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Section 1557 Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

This notice is available at Andwell Health Partners website: www.andwell.org