



Community Impact Report

2026

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A Letter from Our President & CEO



Dear Friends,

There is no question that healthcare is changing. Every day, non-profit providers face rising costs, workforce shortages, and reimbursement models that make it harder to deliver the care our communities depend on. Those pressures are real, and they aren't going away.

For organizations like Andwell Health Partners, the answer isn't to pull back. It's to think differently.

Non-profit healthcare has always been about something bigger than the bottom line. We're here because our communities deserve care that puts people first. That mission is as important today as it has ever been but protecting it will require new ways of working together.

Over the last year, we've seen what can happen when non-profit organizations unite around a shared purpose. Collaboration strengthens our ability to care for patients, supports the people who provide that care, and helps ensure these essential services remain available across Maine.

No single organization will solve the challenges facing healthcare alone. The future depends on strong partnerships, honest conversations about sustainability, and a shared commitment to the long-term health of our communities.

The stories in this report reflect that commitment. They highlight families supported through serious illness, children reaching new milestones, older adults remaining safely at home, and the extraordinary dedication of our employees, volunteers, donors, and community partners.

Thank you for the trust you've placed in Andwell Health Partners. Together, we're helping preserve a strong, local, mission-driven non-profit healthcare option for the people of Maine.

Sincerely,

A handwritten signature in black ink, appearing to read 'Ken', written over a background of light purple and white flowers.

Ken Albert, RN, ESQ
President & CEO



Andwell's Community Impact

\$1.6M+

In Free Care
Provided
to 715 Patients/

17,548

Patients/Clients
Impacted

36,373

Hours offered
by 322 dedicated
volunteers

415,000+

In-Home
Patient Visits

Maine's Got Talent 2025

Attendance: 400+
Amount Raised for Pediatric Services: \$55K+

Butterfly Release Celebration 2025

Attendance: 400+
Butterflies Dedicated: 350+
Amount Raised for Hospice Services: \$55K+

Autumn Night Out 2025

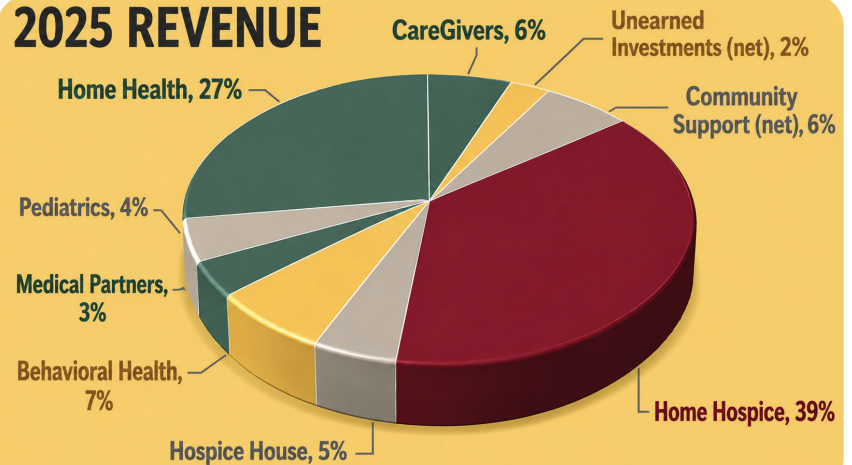
Attendance: 300+
Amount Raised for Hospice Services: \$180K+

2025 Financial Report

REVENUE

CareGivers	\$3,966,451
Unearned Investments (net)	\$1,174,015
Community Support (net)	\$3,938,908
Home Hospice	\$25,099,037
Hospice House	\$3,257,110
Behavioral Health	\$4,773,817
Medical Partners	\$1,976,569
Pediatrics	\$2,385,564
Therapy Care	\$355,724
Home Health	\$17,139,067
Total Revenue	\$64,066,262

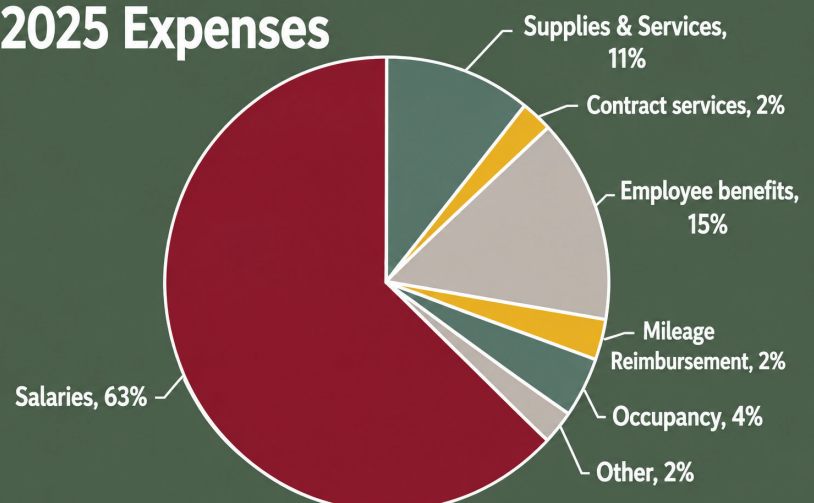
2025 REVENUE



EXPENSES

Supplies & Services	\$7,046,234
Contract Services	\$1,237,686
Employee benefits	\$9,622,686
Mileage Reimbursement	\$1,509,828
Occupancy	\$2,828,878
Other	\$1,172,269
Salaries	\$40,232,901
Total Expenses	\$63,650,482
Surplus/(Deficit)	\$415,780

2025 Expenses

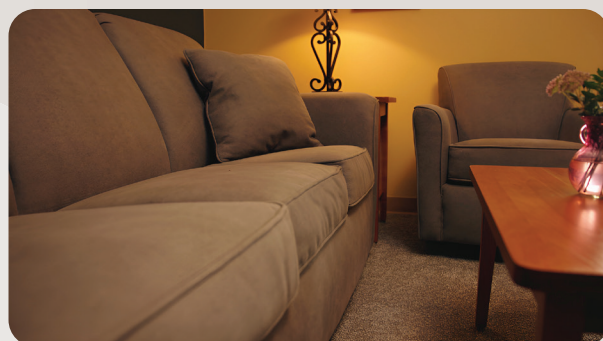


Stories of Impact

Thoughtful Renovations, Meaningful Impact

One of the most meaningful projects our supporters made possible this year was the rejuvenation of our Hospice House. For patients and families facing life's final chapter, this is more than a building, it is a place where comfort, connection, and lasting memories are created together.

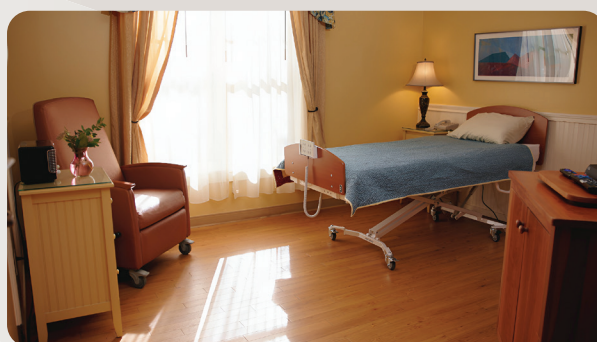
This year, patient rooms have been thoughtfully refreshed with new beds, soft seating, warm lighting, updated window treatments, and welcoming furnishings. The entrance and fireplace have also been renewed, creating an environment that feels peaceful from the moment families arrive. Every improvement was made with the intention of providing comfort, dignity, and a sense of home during an incredibly difficult time.



“The new space has provided a peaceful and calm environment for our families, and we’re very grateful to our donors for supporting the community in this way,”

- Chris Foss, Hospice House Manager.

These enhancements are about far more than aesthetics. They help create quiet moments of connection, offer families a comforting place to gather, and ensure patients receive care in surroundings that reflect the compassion they deserve. With the support of our community partners, the Hospice House has been transformed into a space that brings peace, comfort, and dignity when every moment and every detail matters most.



Stories of Impact

Viera's Determined Steps

When Viera was born in 2017, she was a happy, healthy baby. After a devastating injury changed the course of her life, she was diagnosed with cerebral palsy and now also lives with vision and speech challenges. Despite the obstacles she faces, Viera's determination, resilience, and joyful spirit shine through at every Andwell therapy session.

Because of the generosity of Andwell supporters, our therapy team was able to purchase a specialized gait training system that is helping children like Viera build strength and independence. The system provides the support she needs to practice walking safely along the hallway or on a treadmill, while encouraging natural movement and confidence. Every step she takes is another milestone toward greater mobility and independence.

"The LiteGait equipment has been incredibly helpful for Viera," says Lisa Janke, Pediatric Therapy Preceptor. "She's really come a long way. I've known her since she was about two months old, and her determination and positive attitude have played a huge role in her progress."



For Viera, progress isn't measured only in steps, it's found in growing confidence and the excitement of achieving goals that once seemed out of reach. Now, children like Viera have access to innovative therapy and specialized equipment that empowers them to keep moving forward, one determined step at a time.



Stories of Impact

Calvin's Journey Forward

At just five years old, Calvin needed bilateral hip surgery to improve his mobility and quality of life. But before the procedure could take place, his family faced an unexpected obstacle. The specialized equipment he would need to recover safely at home was beyond their means. Without it, his surgery would have been postponed indefinitely.

Thanks to Andwell's Life Happens Fund, families can access essential items that make care, recovery, and daily life possible when cost would otherwise stand in the way. For Calvin, that meant his surgery could move forward without delay.

Andwell provided a wagon with the secure harness Calvin needed to travel safely while wearing his post-surgical cast, as well as a large beanbag chair that gave him a comfortable place to rest and recover surrounded by the love of his family. These practical items made all the difference, ensuring Calvin could return home safely after surgery and begin his healing journey.



"We could not find a wheelchair anywhere with a harness on it," says Calvin's mother, Tammy. "Laura helped us find the wagon, which had the harness he needed and was the right width because of the cast on his leg. If it wasn't for you [Andwell] helping us, he probably wouldn't have had surgery yet. It was a very important thing for our family."

Sometimes, the greatest impact comes from meeting a simple, immediate need. Through the Life Happens Fund, the generosity of our supporters helps remove financial barriers that stand between patients and the care they need. This support helped turn uncertainty into hope, ensuring Calvin could receive the surgery he needed and begin his journey toward recovery.

View our video on these 2025 impact stories here:



Honoring the People Behind the Impact A Partnership that Embodies the Heart of Hospice

Exceptional hospice care is built on strong partnerships.



Tiffany Bates RN, BSN, Jillian Toner Director of Nursing, Jim Brown, Madigan Estates

In 2025, Andwell Health Partners proudly recognized **Madigan Estates** in Houlton with the **Heart of Hospice Award**, honoring a community partner whose commitment to compassionate, patient-centered care has made a meaningful difference for patients and families in Aroostook County.

Since Andwell expanded hospice services into northern Maine in 2024, Madigan Estates has welcomed the hospice team with open arms—creating a collaborative partnership grounded in dignity, respect, and shared purpose. Together, the teams work side by side to ensure residents receive the compassionate end-of-life care they deserve.

Beyond caring for patients, Madigan Estates has embraced opportunities to educate staff, strengthen hospice awareness, and build a culture where hospice is viewed as an extension of the care team. Their collaboration has led to stronger care coordination, increased referrals, and, most importantly, greater comfort and support for patients and their loved ones.

The Heart of Hospice Award celebrates community partners who exemplify Andwell's mission through compassion and collaboration. Madigan Estates has done just that, proving that when organizations work together with a shared commitment to those they serve, the impact reaches far beyond the bedside.

Honoring the People Behind the Impact Turning Loss into Hope

When Brian Scharold's wife spent her final days at Andwell's Hospice House in Auburn, he experienced firsthand the compassion and support that define hospice care. After her passing, Brian joined one of Andwell's bereavement groups, where he found comfort, connection, and a path toward healing.

That journey inspired him to give back.

Today, Brian serves as a Bereavement Facilitator, leading grief support groups, offering one-on-one support to men who have lost their spouses, and helping create a partner-loss group that continues to provide comfort to families navigating profound loss.

In recognition of his extraordinary dedication, Andwell Health Partners proudly presented Brian with the Robert D. Turcotte Memorial Award, honoring individuals who have made an outstanding contribution to home healthcare and hospice.

Brian's story is a powerful reminder that even in life's most difficult moments, compassion has the ability to create hope. Through his volunteer service, he is helping countless others find healing just as he once did.



Investing in the Future of Nursing

Every nurse begins with a dream and often, someone willing to invest in it.

This year, Andwell Health Partners proudly awarded the Julie Shackley Memorial Scholarship for Nursing Education to two dedicated team members, Kelly Cullins and Mykayla Kelley each receiving a \$2,000 scholarship to help advance their nursing education.

That legacy is more important than ever.

Maine currently faces a shortage of nearly 2,800 nurses, creating an urgent need to support those who are choosing this essential profession. Through the Julie Shackley Memorial Scholarship, Andwell is investing not only in the professional growth of its employees, but also in the future of healthcare across the communities we serve.

By investing in education today, we're helping ensure compassionate, high-quality care for Maine families for years to come; one nurse at a time.

*To learn more about
the scholarship
scan here:*



A Legacy of Service

A Letter from Our Chief Clinical Officer

As we reflect on the past year, we are reminded that Andwell Health Partners' greatest strength has always been our people. Every day, our employees bring compassion, expertise, and dedication to the patients, clients, and families who entrust us with their care during some of life's most important and challenging moments.

This year, we are proud to recognize colleagues who have achieved significant service milestones. Together, their 595 years of service represent an extraordinary commitment to our mission and to the people and communities we serve across Maine. Their dedication has helped shape who we are as an organization and continues to inspire those who have the privilege of working alongside them.

We also extend our heartfelt gratitude to the employees who retired in 2025. Throughout their careers, they shared their talents, knowledge, and compassion in ways that made a lasting difference for patients, families, colleagues, and Andwell. Their impact will continue to be felt through the lives they touched, the support they provided, and the example they set for others.

To everyone recognized in the pages that follow, thank you. Whether you are celebrating a service milestone or beginning a well-earned retirement, your contributions have strengthened Andwell and enriched the lives of those in our care. We are grateful for all you have given, proud of what you have accomplished, and honored to celebrate the lasting impact you have made.

With gratitude,



Carol Weir, RN
Chief Clinical Officer



A Legacy of Service Employee Milestones Celebrated in 2025

5 Years of Service

Joanne Arsenault	Richad Grant	Jean Rouillard
Marcella Bailey	Kari Grant-Gagnon	Holly Sanborn
Katie Beaulieu	Sheila Harlow	Collin Skilling
Kayla Beers	Luann Hebert	Mary-Ellen Smart
Lois Butler	Katelyn Jacques	Stephanie Smith
Brooke Campbell	Tracy Le	Tiffany Spencer-Gould
Dawn Chadwick	Dana Legel	Ann Stevens
Laura Colburn	Jennifer Mishou	Rachel Thompson
McKenna Couture	Elizabeth Nichols	Meghann Valente
Tracey Dorian	Kayla Page	Donna Ward
Rebecca Duguay	Susan Payne-Nelson	Chelsea Wing
Heather Gatlin	Stephanie Rathbun	Katie Wood
Lisa Girouard	Brittany Riassetto	Noel Zayir
Allisa Glasscock	Holly Rivard	

10 Years of Service

Todd Brisson	Gretchen Coombs	Shauna McElrath
Jessica Buttler	Amy Dulac	Alissa McLaughlin
Donna Clark	Lynette Godbout	Yaicha Provencher



A Legacy of Service Employee Milestones Celebrated in 2025

15 Years of Service

Cynthia Brown

Dianne Foster

Kerry O'Leary

Tamson Drew

Chad Fournier

Terry Palmer

Trisha Dubois

Cynthia Hackel

20 Years of Service

Christie Hunt

Kathleen Morris

Steven Rogers

Heather Hurd

Trudy Newton

25 Years of Service

Toby Wood

Brian Ladd

30 Years of Service

Pamela Hertell

Celebrating Retirement in 2025

Stephanie Gelinas

Laurie Hodgman

Aimee Noble

Charlene O'Clair

James Schneid

Mary Titus

A Legacy of Service - Our Volunteers

Our volunteers are an essential part of our Andwell family, sharing their time, compassion, and talents to support patients, families, and our organization in countless meaningful ways. Whether offering comfort at the bedside, assisting with programs and events, or lending their expertise behind the scenes, each volunteer supports our mission each and every day. We are deeply grateful for their generosity, dedication, and the lasting difference they make in the lives of those we serve. Thank you to our 2025 volunteers for your extraordinary commitment and service to Andwell Health Partners.

Carolyn Adams	Nancy Cooper	Kevin Gallagher
Pauline Angelides	Kathleen Cormier	Pauline Gallant
Sherri Arnold	Mary Ann Cormier	Elaine Gammon
Carrie Arsenault	Sharon Cresci	Herman Gans
JoAnne Badger	Rachel Cyr	Barbara Gavin
Jeannine Begin	Barbara Daigle	Christina Geary
Anne Behnke	Anne Danforth	Carolyn Greenwood
Mary Bertolet	Tania Dawson	Timothy Griffin
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Bonny Bishop	Ellen Dube	Betty Haas
Diane Bourque	Patricia Dupont	Linda Haley
Cindy Boyd	Pauline Dupre	Gloria Hall
Avis Bradford	Emile Paul Dupuis	Patricia Hall
Cynthia Bridgham	Elaine Elliott	Henry Harwood
Penny Brown-Gallinari	Alan Elze	Remembrance Henry
Corley Anne Byras	Irene Finch	Anita Hill
Amber Carr	Karen Flynn	Raymond Hinch
Elizabeth Chesley	Joan Folsom	Sandra Hinch
Alice Chicoine	JoAnne Frost	Barbara Johnson
Constance Chretien	Nancy Fyke	Carol Johnson

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Kristen Kellner

Charles Kettell

Nancy Knapp

Andrea Knightly

Stephaine LaCroix

Donald LaBranche

Rae Lane

Melanie Lee

Joan Legendre

Richard Legendre

Lynda Levasseur

Ken Lizotte

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Marianne MacMaster,

Bruce Macomber Sr.

Carol Maloney

Maria Marinaccio

Linda McNickles

Jane Mitchell

Patricia Moulton

Mona Murphy

Marilyn Nason

Georgette Nelson

Mary Ann Norcross

Nancy Ouellette

Mary Owen

Sheila Palmer

Charles Paul

Marguerite Pelletier

Cynthia Peters

Jack Pierce

Jody Pierce

Mary Pierce

Dianna Pinkham

Sherryl Porter

Sandra Pottle

Susan Ramsay

Janette Randazzo

Kerry Read

Judi Richard

Deri Lynn Rioux

Judith Ronco

Claudette Roy

Susan Sanborn

Lucille Saucier

Mike Savage

Christopher Schario

Brian Scharold

Linda Shaw

Joan Spitzform

Judith Stalford

Maureen Stasulis

Jacqueline Strong

Janette Sweem

Kathy Tucci

Cathy Turbyne

Stephanie Turgeon

Arthur Turley

Stephanie Upton

Joan Vandemark

Ellen Vargars

Kathy Violette

Mary Wade

Cynthia White

Jan Williams

Jimmy Wilroy

Jeanine Wilson

Jean Wood

Helena Woodhead



Partners in Compassion

The 1966 Society

The 1966 Society is a special group of philanthropists who have chosen to invest in the future of Andwell Health Partners while honoring a tradition of uncompromising health care services through gifts in their wills and/or estate plans. Through this legacy of generosity, Andwell's innovative delivery of care continues to strengthen communities across the state of Maine.

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Mr. George Anthony	Mr. John R. Carlson	Ms. Sharon L. Forest
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Partners in Compassion - Donor List

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Lewiston, ME 04240

Bangor Office

498 Essex St. Suite 104
Bangor, ME 04401

Lewiston Offices

710 Main Street
Lewiston, ME 04240

Waterville Office

180 Main Street
Waterville, ME 04901

The Hospice House

236 Stetson Road
Auburn, ME 04210

Bridgton Office

175 Portland Road
Bridgton, ME 04009

Norway Office

39 Main Street, 2nd Floor
Norway, ME 04268

Wilton Office

284 Main Street
Suite 390
Wilton, ME 04294

Gosnell Memorial Hospice House

11 Hunnewell Road
Scarborough, ME 04074

Dover-Foxcroft Office

1073 West Main St
Dover-Foxcroft, ME 04426

Presque Isle Office

181 Academy Street, Suite 6
Presque Isle, ME 04769

Augusta Office

165 Capitol Street
Augusta, ME 04330

Farmington Office

176 Livermore Falls Road
Farmington, ME 04938

Scarborough Office

390 US-1
Scarborough, ME 04074

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10am to 4pm, Thurs 10am-6pm &
Saturday 10am to 1pm

Donation Drop Offs: Tues thru
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Operation Hours: Tues, Wed, Friday
10am to 4pm, Thurs 10am-6pm &
Saturday 10am to 1pm

Donation Drop Offs: Tues thru
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10am to 12:45pm

Operation Hours: Tues, Wed,
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Saturday 10am to 1pm

Donation Drop Offs: Tues thru
Friday 10am to 3:45pm



Mission

Andwell Health Partners is an organization about living, dedicated to enhancing quality of life by providing innovative and compassionate health care for all.

Vision

To be New England's leader in providing innovative, patient-centered care that ensures collaborative and coordinated service for the population's lifelong healthcare needs.

Values

INTEGRITY

As an organization—from staff to Volunteers, management to board of directors—we hold ourselves to the highest ethical standards, building trust and respect as we go.

EXCELLENCE

We always give the best care that ultimately benefits the quality of life for the patients and families we serve.

COMPASSION

We embrace the importance of our patient-centered services and the sensitivity of each unique situation the individuals and families we serve are experiencing, always acting with discretion, empathy, and civility.

INNOVATION

We are leaders in identifying population health needs and implementing dynamic care solutions that aid in the personalized health goals of the individuals we serve and the evolution of the healthcare continuum.

COMMUNITY

Through our commitment to staff, collaboration with healthcare partners, and support of local organizations and residents, we aim to build mutually beneficial and lasting relationships that strengthen our community and meet healthcare needs.

Andwell HEALTH PARTNERS

15 Strawberry Avenue
Lewiston, Maine 04240
(207) 777-7740

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